

COUNTY OF LOUISA

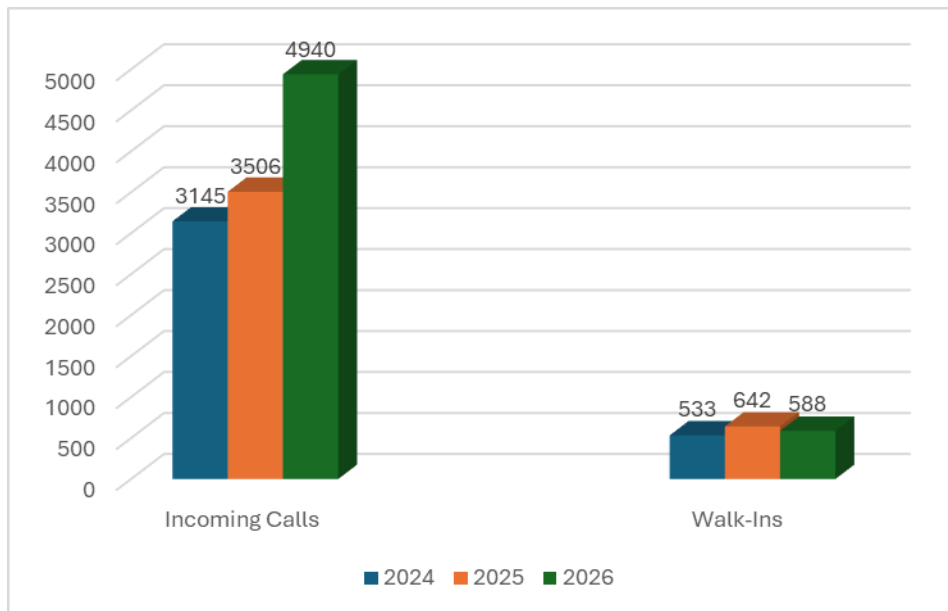
MONTHLY DEPARTMENT REPORT



Department: Human Services
Period: September 2026

INDICATORS AND STATISTICS

CUSTOMER SERVICE:



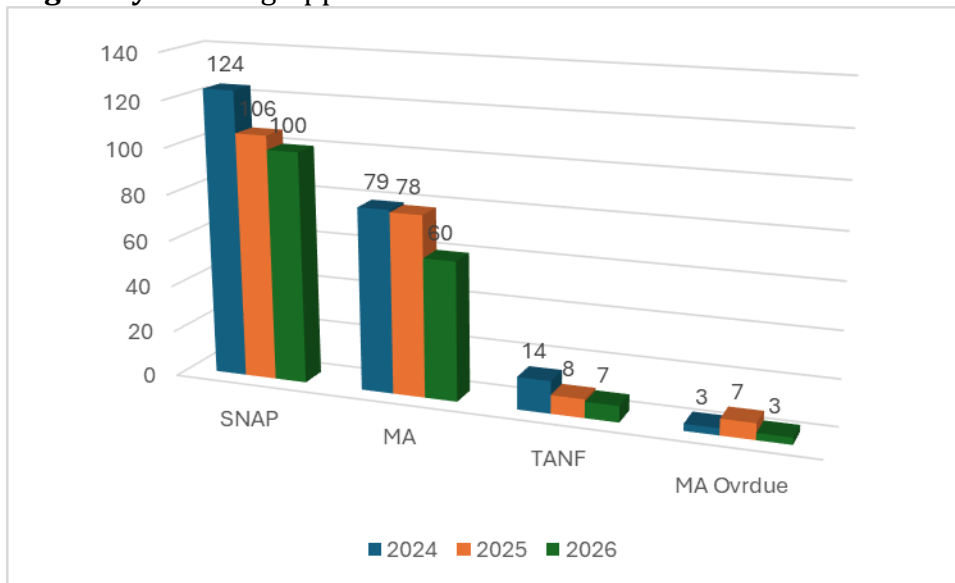
Incoming calls decreased by 8% from the previous month and by 29% in the same month in 2025. Foot traffic experienced a decrease of just under 4% from August to September and an 8% decrease in the same month in 2025. The average visitors to the local agency were just over 28 clients per day. The highest number of clients to the local agency was observed on Tuesdays, with the lowest number seen on Mondays. There was one observed holiday in the month of September for Labor Day on Monday September 7th.

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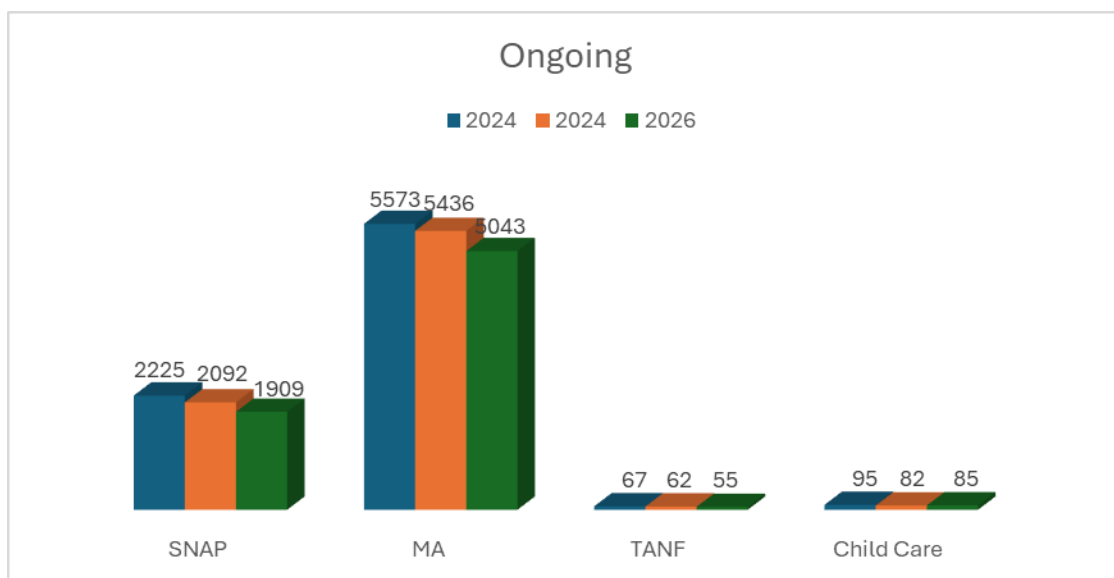
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Eligibility: Pending Applications

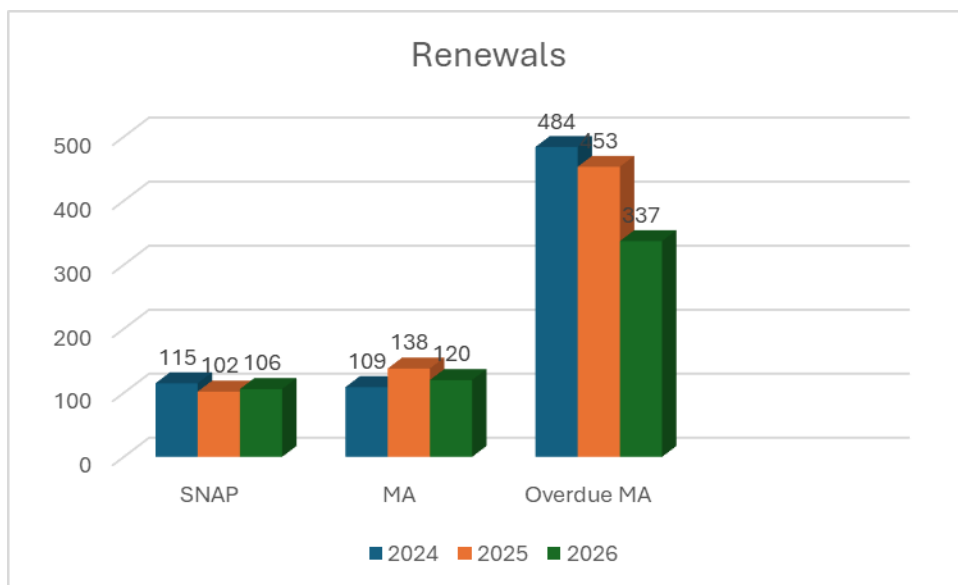


Ongoing



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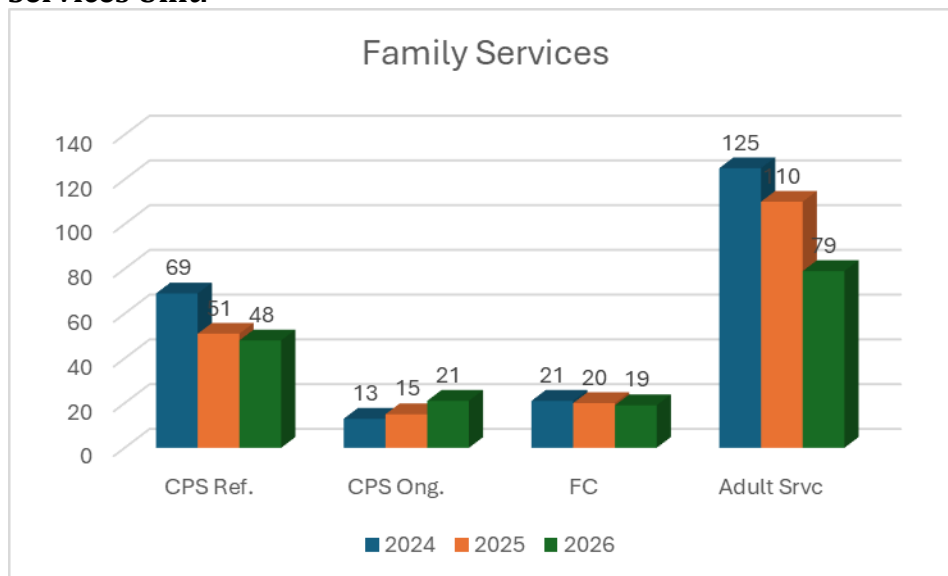
Applications for SNAP and Medicaid fluctuated in the month of September with TANF applications remaining steady. There has been a noticeable decrease in Ongoing cases due in part to changes in the eligibility requirements for those programs. Program renewals for SNAP and Medicaid decreased. The number of Medicaid renewals that are overdue increased slightly. New staff are still training but have begun to process cases which require supervisory approval. Two workers are out on medical leave, two contract workers have declined to renew their contract, and the remaining vacancies have been filled in the benefits unit with the exception of the ABD Lead position.

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Services Unit:



FOSTER CARE SUMMARY:

No new youth came into foster care this month. The recent FSS new hire has transitioned well into her role – she has shadowed workers, attended court hearings and FPMs, written four court plans, met foster families and youth placed in their home and completed several mandated trainings. As of today, she has been assigned 4 cases and will be assigned two more next month. The Fostering Futures caseload has been transitioned to another FSS who will be primarily working with the older youth.

As of September 2026, there are 19 youths in foster care. Seven (7) youths have been in care for less than 12 months, three (3) youths have been in care for more than 12 months, but less than 24 months and five (5) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit in September as required by State and foster care policy.

Six (6) youth are in congregate care, six (6) youth are in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Two (2) youths are in a relative placement, and one (1) youth is on a trial home placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is actively recruiting and training prospective foster families and kinship families. Our goal is to have 10 available homes in our locality by the end of the year – we currently have 8 fully approved families.

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CPS Summary:

CPS Intake Referrals for September: 48

Below are the number and reason for referral screen outs:

Does not meet definition – 26.

Duplicate referral – 2

Inadequate information – 3

Alleged Abuser not a caretaker – 4

Alleged Abuser not a caretaker – SA – 2

Alleged victim 18 or over – 1

Total – 38

Adult Services Summary:

In the month of September:

- # of APS Reports: 20
- # of AS cases: 3
- Guardianship Cases: 56
- Total # of APS/AS/Guardianship Cases: 79

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 5
- Financial exploitation – 2

Clients needing protective services and accepts – 0

Clients needing protective services and refuses – 5

Protective services no longer exist – 2

Invalid APS investigation – 0

Unfounded investigations – 7

Invalid Reports – 14

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently ten (10) In-Home cases and eleven (11) Family Support cases. The unit safely closed five (5) cases and opened one (1) case in September. Two (2) cases are court ordered for services. There were four (4) court appearances. Two (2) cases have court involvement. Forty (40) home visits were made. Seventy-eight (78) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

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1. The Louisa Department of Human Services has settled into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.
2. The local agency is actively seeking applications to fill 1 vacancy for BPS Lead Worker.
3. September recognizes National Workforce Development Month and National Kinship Awareness Month.